No one benefits from forced resale of any essential service. The ISP or LEC are hurt and the consumer is only given a slight reduction in cost with an additional leg to go through to get proper customer service. How can the resale of the same crap benefit a consumer? All this does is thin out the revenue of the companies who have taken the time and expense to properly provide service. All resale should be halted and competition should be forced to create their own facilities. I say this working for both a LEC and CLEC of both telephony and ISP type services. Forced resale benfits no one!